

D

Е

F

Н

J

L

Ν

0

Р

CONTENTS

PRECAUTION3	FENDER PF
PRECAUTIONS	FENDER PROFESSION FENDER FENDER PROFESSION FENDER FENDE
Precaution Necessary for Steering Wheel Rotation after 12V Battery Disconnect	REAR WHEE REAR WHE View REAR WHE
PREPARATION5	and Installa
PREPARATION	SILL COVEI Exploded V Removal ar
SYMPTOM DIAGNOSIS7	FLOOR SID Exploded V
SQUEAK AND RATTLE TROUBLE DIAGNOSES 7 Work Flow 7 Inspection Procedure 9	ENGINE UND ENGINE UN tion
Diagnostic Worksheet11 REMOVAL AND INSTALLATION13	FLOOR UND FLOOR UN tion
FRONT BUMPER13Exploded View13Removal and Installation14	FRONT UND
REAR BUMPER 17 Exploded View 17 Removal and Installation 18	REAR DIFFU REAR DIFF
FRONT GRILLE 20 Exploded View 20 Removal and Installation 20	REAR UNDE
COWL TOP	REAR FLOOR REAR FLOOR stallation
Removal and Installation21	POOF SIDE

FENDER PROTECTOR24
FENDER PROTECTOR
REAR WHEEL HOUSE PROTECTOR25 REAR WHEEL HOUSE PROTECTOR : Exploded View25 REAR WHEEL HOUSE PROTECTOR : Removal and Installation25
SILL COVER
FLOOR SIDE FAIRING 28 Exploded View 28
ENGINE UNDER COVER28 ENGINE UNDER COVER : Removal and Installation
FLOOR UNDER COVER28 FLOOR UNDER COVER : Removal and Installation29
FRONT UNDER COVER29 FRONT UNDER COVER : Removal and Installation29
REAR DIFFUSER29 REAR DIFFUSER : Removal and Installation29
REAR UNDER COVER29 REAR UNDER COVER : Removal and Installation29
REAR FLOOR REAR COVER29 REAR FLOOR REAR COVER : Removal and Installation29
POOE SIDE MOI DING

Exploded View	30	Removal and Installation	37
Removal and Installation	30		
		DOOR PARTING SEAL	39
DOOR SASH MOLDING	32	Exploded View	39
Exploded View			
Removal and Installation	33		
		TRUNK LID FINISHER	41
DOOR OUTSIDE MOLDING	37	Exploded View	41
Exploded View			

PRECAUTION

PRECAUTIONS

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the "SRS AIR BAG" and "SEAT BELT" of this Service Manual.

WARNING:

Always observe the following items for preventing accidental activation.

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision that would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see "SRS AIR BAG".
- Never use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

WARNING:

Always observe the following items for preventing accidental activation.

- When working near the Air Bag Diagnosis Sensor Unit or other Air Bag System sensors with the
 ignition ON or engine running, never use air or electric power tools or strike near the sensor(s) with
 a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing
 serious injury.
- When using air or electric power tools or hammers, always switch the ignition OFF, disconnect the 12V battery, and wait at least 3 minutes before performing any service.

Precaution Necessary for Steering Wheel Rotation after 12V Battery Disconnect

INFOID:0000000008140518

For vehicle with steering lock unit, if the 12V battery is disconnected or discharged, the steering wheel will lock and cannot be turned.

If turning the steering wheel is required with the 12V battery disconnected or discharged, follow the operation procedure below before starting the repair operation.

OPERATION PROCEDURE

1. Connect both 12V battery cables.

NOTE:

Supply power using jumper cables if 12V battery is discharged.

- Turn the ignition switch to ACC position. (At this time, the steering lock will be released.)
- 3. Disconnect both 12V battery cables. The steering lock will remain released with both 12V battery cables disconnected and the steering wheel can be turned.
- 4. Perform the necessary repair operation.
- 5. When the repair work is completed, re-connect both 12V battery cables. With the brake pedal released, turn the ignition switch from ACC position to ON position, then to LOCK position. (The steering wheel will lock when the ignition switch is turned to LOCK position.)
- 6. Perform All DTC Reading using CONSULT and delete DTC.

NOTE:

Multiple DTCs are detected when 12V battery cable is disconnected while ignition switch is in ACC position.

EXT

Α

В

D

Е

Н

_/(1

M

Ν

Revision: 2013 March EXT-3 2013 M Hybrid

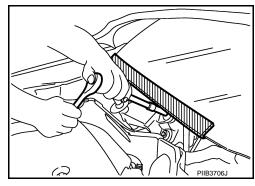
PRECAUTIONS

< PRECAUTION >

Precaution for Procedure without Cowl Top Cover

INFOID:0000000008140519

When performing the procedure after removing cowl top cover, cover the lower end of windshield with urethane, etc to prevent damage to windshield.



Precaution for Work

INFOID:0000000008140520

- After removing and installing the opening/closing parts, be sure to carry out fitting adjustments to check their operation.
- Check the lubrication level, damage, and wear of each part. If necessary, grease or replace it.

PREPARATION

PREPARATION

PREPARATION

Special Service Tools

The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

Tool number (Kent-Moore No.) Tool name		Description	
(J-39570) Chassis ear	SIIAO993E	Locates the noise	
(J-43980) NISSAN Squeak and Rattle Kit	SIIA0994E	Repairs the cause of noise	

Commercial Service Tools

Tool name		Description	
Engine ear	SIIAO995E	Locates the noise	E
Remover tool		Removes clips, pawls and metal clips	

JMKIA3050ZZ

Revision: 2013 March EXT-5 2013 M Hybrid

 \circ

Ν

Α

В

INFOID:0000000008140521

INFOID:0000000008140522

Р

PREPARATION

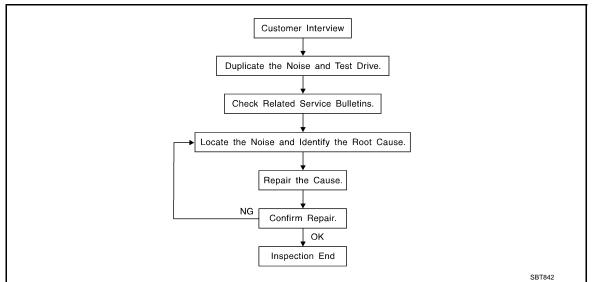
< PREPARATION >

Tool name		Description
Power tool		
	PIIB1407E	
Hand nut rivet setter	JMKIA3000ZZ	Install bumper side bracket and license plate

SYMPTOM DIAGNOSIS

SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow



CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer comments. Refer to EXT-11, "Diagnostic Worksheet". This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, perform a diagnosis and repair the noise that the customer is concerned about. This can be accomplished by performing a test drive with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics
 are provided so that the customer, service adviser, and technician use the same language when describing
 the noise.
- Squeak (Like tennis shoes on a clean floor)
 Squeak characteristics include the light contact / fast movement / brought on by road conditions / hard surfaces = high-pitched noise / softer surfaces = low-pitched noises / edge to surface = chirping
- Creak (Like walking on an old wooden floor)
 Creak characteristics include firm contact / slow movement/twisting with a rotational movement / pitch dependent on materials / often brought on by activity.
- Rattle (Like shaking a baby rattle)
 Rattle characteristics include fast repeated contact / vibration or similar movement / loose parts/missing clip or fastener / incorrect clearance.
- Knock (Like a knock on a door)
 Knock characteristics include hollow sounds / sometimes repeating / often brought on by driver action.
- Tick (Like a clock second hand)
 Tick characteristics include gentle contacting of light materials / loose components / can be caused by driver action or road conditions.
- Thump (Heavy, muffled knock noise)
 Thump characteristics include softer knock / dull sounds often brought on by activity.
- Buzz (Like a bumblebee)
 Buzz characteristics include high frequency rattle / firm contact.
- Often the degree of acceptable noise level varies depending upon the person. A noise that a technician may
 judge as acceptable may be very irritating to a customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

Α

EXT

M

Ν

 \cap

0

Р

< SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when the repair is reconfirmed.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following items:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- 4) Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T models, drive position on A/T models).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to the concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis ear: J-39570, engine ear, and mechanics stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
- Removing the component(s) in the area that is / are suspected to be the cause of the noise.
 Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
- Tapping or pushing/pulling the component(s) that is / are suspected to be the cause of the noise.
 Do not tap or push/pull the component(s) with excessive force, otherwise the noise is eliminated only temporarily.
- Feeling for a vibration by hand by touching the component(s) that is / are suspected to be the cause of the noise.
- Placing a piece of paper between components that are suspected to be the cause of the noise.
- Looking for loose components and contact marks.
 Refer to <u>EXT-9</u>, "Inspection Procedure".

REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- Separate components by repositioning or loosening and retightening the components, if possible.
- Insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape, or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through the authorized NISSAN Parts Department.

CAUTION:

Never use excessive force as many components are constructed of plastic and may be damaged. NOTE:

Always check with the Parts Department for the latest parts information.

The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.

URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

- 76268-9E005: $100 \times 135 \text{ mm} (3.937 \times 5.315 \text{ in})$
- 76884-71L01: $60 \times 85 \text{ mm} (2.362 \times 3.346 \text{ in})$
- 76884-71L02: 15 \times 25 mm (0.591 \times 0.984 in)

INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

- 73982-9E000: 45 mm (1.772 in) thick, 50×50 mm (1.969 \times 1.969 in)
- 73982-50Y00: 10 mm (0.394 in) thick, 50 \times 50 mm (1.969 \times 1.969 in)

INSULATOR (Light foam block)

80845-71L00: 30 mm (1.181 in) thick, 30 \times 50 mm (1.181 \times 1.969in)

FELT CLOTHTAPE

< SYMPTOM DIAGNOSIS >

Used to insulate where movement does not occur. Ideal for instrument panel applications.

- 68370-4B000: 15 \times 25 mm (0.591 \times 0.984 in) pad
- 68239-13E00: 5 mm (0.197 in) wide tape roll

The following materials, not found in the kit, can also be used to repair squeaks and rattles.

UHMW (TEFLON) TAPE

Insulates where slight movement is present. Ideal for instrument panel applications.

SILICONE GREASE

Used in place of UHMW tape that is visible or does not fit. Only lasts a few months.

SILICONE SPRAY

Used when grease cannot be applied.

DUCT TAPE

Used to eliminate movement.

CONFIRM THE REPAIR

After repair is complete, test drive the vehicle to confirm that the cause of noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

Inspection Procedure

Refer to Table of Contents for specific component removal and installation information.

INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- The cluster lid A and instrument panel
- Acrylic lens and combination meter housing
- Instrument panel to front pillar garnish
- Instrument panel to windshield
- Instrument panel mounting pins
- 6. Wiring harnesses behind the combination meter
- A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicon spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

CAUTION:

Never use silicone spray to isolate a squeak or rattle. If the area is saturated with silicone, the recheck of repair becomes impossible.

CENTER CONSOLE

Components to check include:

- Shifter assembly cover to finisher
- A/C control unit and cluster lid C
- Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

DOORS

Check the following items:

- 1. Finisher and inner panel making a slapping noise
- 2. Inside handle escutcheon connection to door finisher
- Wiring harnesses tapping
- Door striker out of alignment causing a popping noise on starts and stops

Tapping, moving the components, or pressing on them while driving to duplicate the conditions can isolate many of these incidents. The areas can usually be insulated with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-43980) to repair the noise.

TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the customer. In addition check for the following items:

EXT-9 Revision: 2013 March 2013 M Hybrid

EXT

Α

В

Е

F

INFOID:0000000008140524

L

N

Р

< SYMPTOM DIAGNOSIS >

- 1. Trunk lid dumpers out of adjustment
- Trunk lid striker out of adjustment
- 3. Trunk lid torsion bars knocking together
- 4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing, or insulating the item(s) or component(s) causing the noise.

SUNROOF/HEADLINING

Noises in the sunroof / headlining area can often be traced to one of the following items:

- 1. Sunroof lid, rail, linkage, or seals making a rattle or light knocking noise
- Sunvisor shaft shaking in the holder
- 3. Front or rear windshield touching headlining and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

SEATS

When isolating seat noise it is important to note the position the seat is in and the load placed on the seat when the noise occurs. These conditions should be duplicated when verifying and isolating the cause of the noise.

Causes of seat noise include:

- 1. Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- 1. Any component mounted to the engine wall
- 2. Components that pass through the engine wall
- 3. Engine wall mounts and connectors
- 4. Loose radiator mounting pins
- 5. Hood bumpers out of adjustment
- Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move, or insulate one component at a time and test drive the vehicle. Also, engine RPM or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

< SYMPTOM DIAGNOSIS >

Diagnostic Worksheet

INFOID:0000000008140525

Α

В

D

Е

F



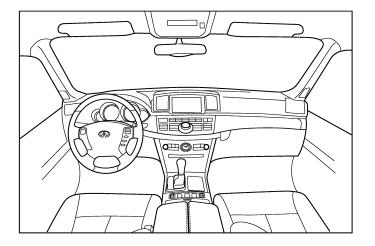
SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

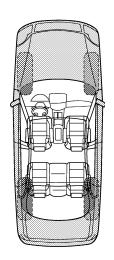
Dear Infiniti Customer:

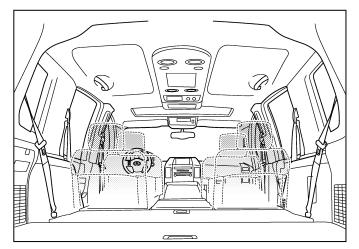
We are concerned about your satisfaction with your Infiniti vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your Infiniti right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service consultant or technician to ensure we confirm the noise you are hearing.

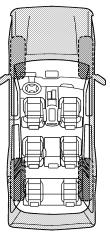
I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.









Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

EXT

Ν

Р

EXT-11 Revision: 2013 March 2013 M Hybrid

Briefly describe the location where the no	ise occurs:			
II. WHEN DOES IT OCCUR? (please che	eck the box	es that ap	ply)	
□ anytime□ 1st time in the morning□ only when it is cold outside□ only when it is hot outside	wher	sitting oun it is rain or dusty co	ing or wet	
III. WHEN DRIVING:	IV. WHA	T TYPE	OF NOIS	E
 □ through driveways □ over rough roads □ over speed bumps □ only about mph □ on acceleration □ coming to a stop □ on turns: left, right or either (circle) □ with passengers or cargo □ other: □ after driving miles or mir TO BE COMPLETED BY DEALERSHIP	<u> </u>			
	LINGOIN			
Test Drive Notes:				
Test Drive Notes:		YES	NO	Initials of person performing
Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confirm	m repair	YES	NO	Initials of person performing
Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired	Cust			performing

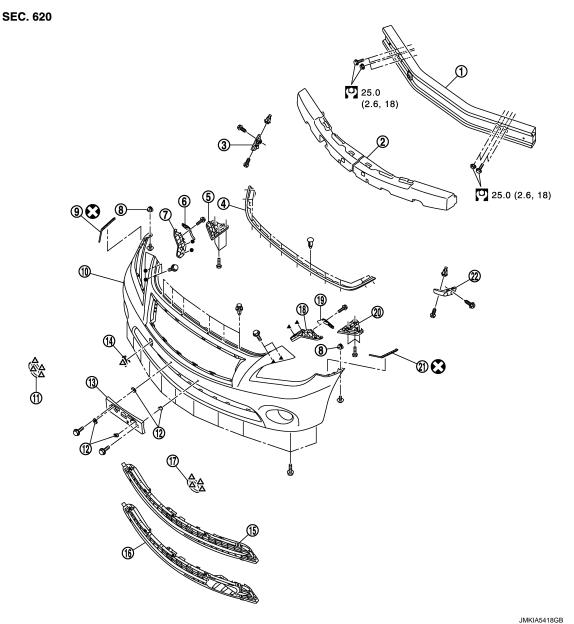
Revision: 2013 March EXT-12 2013 M Hybrid

REMOVAL AND INSTALLATION

FRONT BUMPER

Exploded View

STANDARD TYPE



1. Bumper reinforcement

4. Hood seal

7. Bumper side stiffener RH

10. Bumper fascia assembly

13. License plate bracket

16. Bumper grille (with ICC)

19. Bumper bracket LH

22. Bumper side bracket LH

______: Pawl

Revision: 2013 March

Refer to $\underline{\text{GI-5. "Components"}}$ for symbols in the figure.

2.

5.

17.

- 3. Bumper side bracket RH
- 6. Bumper bracket RH
- 9. Bumper spacer RH
- 12. Spring nut
- 15. Bumper grille (without ICC)
- 18. Bumper side stiffener LH
- 21. Bumper spacer LH

EXT

Α

C

D

Е

F

Н

ı

M

Ν

0

Р

Bumper energy absorber

Bumper bracket RH

Bumper grommet

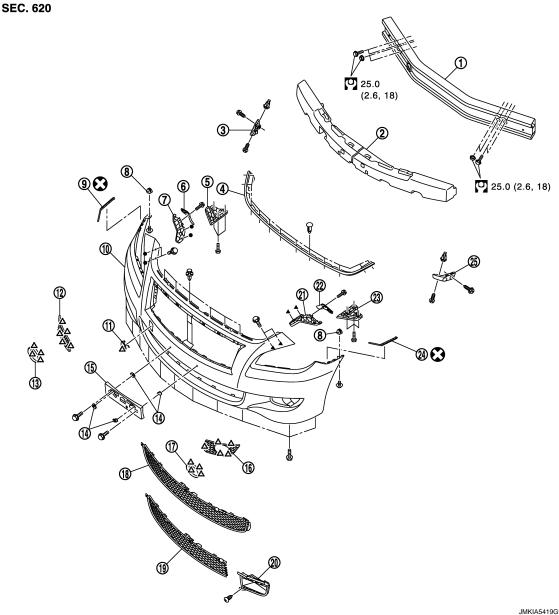
Bumper finisher RH

Bumper finisher LH

20. Bumper bracket LH

Bumper bracket cover

SPORTS TYPE



JMKIA5419GB

- Bumper reinforcement 1.
- 4. Hood seal
- 7. Bumper side stiffener RH
- 10. Bumper fascia assembly
- 13. Bumper finisher RH
- 16. Bumper side grille LH
- 19. Bumper grille (with ICC)
- 22. Bumper bracket LH
- Bumper side bracket LH

/_____: Pawl

- Bumper energy absorber 2.
- 5. Bumper bracket RH
- 8. Bumper grommet
- 11. Bumper bracket cover
- 14. Spring nut
- 17. Bumper finisher LH
- 20. ICC cover
- 23. Bumper bracket LH

- Bumper side bracket RH 3.
- 6. Bumper bracket RH
- 9. Bumper spacer RH
- 12. Bumper side grille RH
- 15. License plate bracket
- Bumper grille (without ICC)
- Bumper side stiffener LH
- 24. Bumper spacer LH

Removal and Installation

Refer to GI-5, "Components" for symbols in the figure.

INFOID:0000000008140527

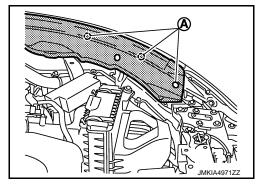
REMOVAL CAUTION:

FRONT BUMPER

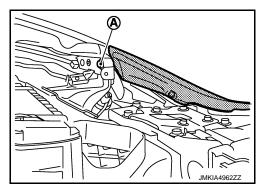
< REMOVAL AND INSTALLATION >

Bumper fascia is made of resin. Never apply strong force to it, and be careful to prevent contact withoil.

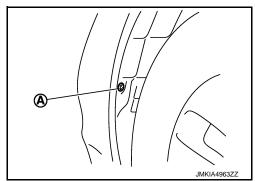
- 1. Fully open hood assembly.
- 2. Remove air duct. Refer to EM-26, "Removal and Installation".
- 3. Remove clips (A) of hood seal assembly (side) (LH and RH), and then remove hood seal assembly located front portion. Refer to <u>DLK-144</u>, "Removal and Installation".



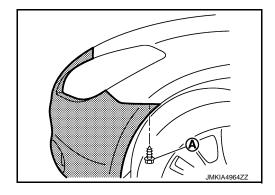
4. Remove fixing bolts (A) of bumper fascia (LH and RH).



- 5. Remove bumper fascia assembly upper side fixing clips.
- 6. Remove bumper fascia assembly lower side fixing bolts.
- 7. Remove fender protector (front) fixing clips (A) (LH and RH), and then turn up a fender and secure work space.



8. Remove screws (A) of bumper fascia (LH and RH).



Α

В

D

Е

F

Н

EXT

L

M

Ν

0

Р

FRONT BUMPER

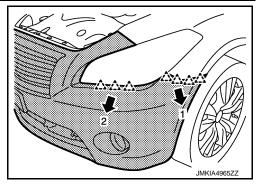
< REMOVAL AND INSTALLATION >

Pull bumper fascia side toward the vehicle side to disengage the fitting of bumper side bracket and bumper fascia side as shown by the arrow in the figure.



CAUTION:

When removing bumper fascia, 2 workers are required so as to prevent it from dropping.



- 10. Disconnect front fog lamp harness connectors and bumper sensor harness connectors.
- 11. Remove bumper fascia.
- 12. Remove the following parts after removing bumper fascia assembly.
 - Front grille: Refer to EXT-20, "Removal and Installation".
 - Front fog lamp: Refer to EXL-108, "Removal and Installation".
 - Front hood seal
 - License plate bracket
 - Bumper side bracket (LH and RH)
 - Bumper bracket (LH and RH)
 - Bumper finisher (LH and RH)
 - Bumper grille
 - Bumper side stiffener (LH and RH)
- 13. Remove bumper energy absorber.
- 14. Remove bumper reinforcement mounting nuts and bolts, and then remove bumper reinforcement.

INSTALLATION

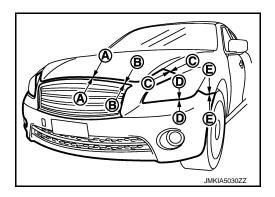
Note the following items, and then install in the reverse order of removal.

CAUTION:

After fog lamp installation, perform aiming adjustment. Refer to <u>EXL-103</u>, "<u>Aiming Adjustment Procedure</u>".

NOTE:

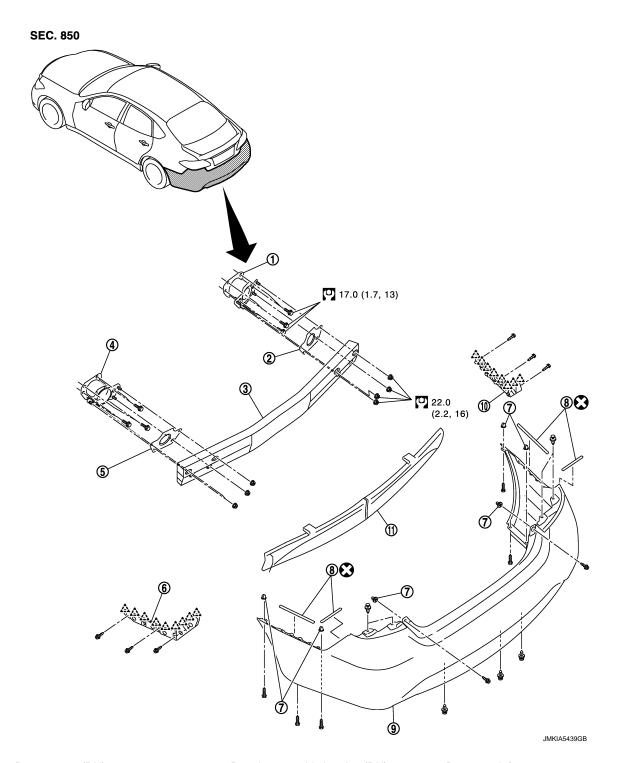
After installing, perform fitting adjustment.



Portion		Clearance	Surface height difference
Front bumper – Front grille	A – A	0.0 – 1.3mm (0.000 – 0.051 in)	(-0.6)-(+1.4) mm [(-0.024) - (+0.055) in]
Front bumper – Hood	B – B	1.7 – 5.3 mm (0.076 – 0.209 in)	(-1.0) - (+2.0) mm [(-0.039) - (+0.079) in]
Front bumper – Front fender	C – C	(-1.0) - (+1.0) mm [(-0.039) - (+0.039) in]	0.0 – 0.7 mm (0.000 – 0.028 in)
Front bumper – Head lamp	D – D	0.2 – 3.2 mm (0.008 – 0.126 in)	_
Front bumper – Front fender	E-E	(-1.0) - (+1.0) mm [(-0.039) - (+0.039) in]	(-0.15) - (+1.65) mm [(-0.006) - (+0.065) in]

REAR BUMPER

Exploded View INFOID:0000000008140528



- Bumper stay (RH) 1.
- 4. Bumper stay (LH)
- 7. Bumper grommet
- 10. Bumper side bracket (RH)
- Rear bumper side bracket (RH) 2.
- 5. Rear bumper side bracket (LH)
- 8. Bumper spacer
- 11. Bumper energy absorber
- Bumper reinforcement 3.

Α

В

C

D

Е

F

Н

EXT

M

Ν

0

Р

- 6. Bumper side bracket (LH)
- 9. Bumper fascia

Refer to $\underline{\text{GI-5. "Components"}}$ for symbols in the figure.

Removal and Installation

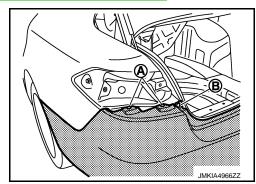
INFOID:0000000008140529

REMOVAL

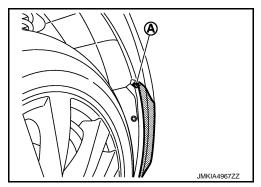
CAUTION:

Bumper fascia is made of resin. Never apply strong force to it, and be careful to prevent contact with oil.

- 1. Fully open trunk lid.
- 2. Remove rear combination lamp (LH and RH). Refer to EXL-116, "Removal and Installation".
- 3. Remove fixing clips (A) and screws (B) (LH and RH).



- 4. Remove bolt and clip of bumper fascia underside.
- 5. Remove bumper fascia both ends fixing screws (A) (LH and RH).



6. Pull bumper fascia side toward the vehicle side to disengage the fitting of bumper side bracket and bumper fascia side.

CAUTION:

When removing bumper fascia, 2 workers are required so as to prevent it from dropping.

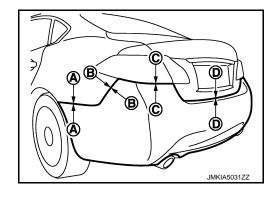
- 7. Remove bumper energy absorber.
- 8. Remove bumper reinforcement fixing nuts, and then remove bumper reinforcement.

INSTALLATION

Install in the reverse order of removal.

NOTE:

After installing, perform fitting adjustment.



REAR BUMPER

< REMOVAL AND INSTALLATION >

Portion		Clearance	Surface height difference
Beer humner Beer fonder	A – A	0.0 – 0.5 mm (0.000 – 0.020 in)	(-0.2)- (+1.8) mm [(-0.008) - (+0.071) in]
Rear bumper – Rear fender	B – B	0.0 – 0.8 mm (0.000 – 0.031 in)	(-0.2) - (+1.8) mm [(-0.008) - (+0.071) in]
Rear bumper – Rear combination lamp	C – C	0.2 – 2.8 mm (0.008 – 0.110 in)	_
Rear bumper – Trunk lid	D – D	2.4 – 6.6 mm (0.094 – 0.260 in)	_

EXT

J

Α

В

С

D

Е

F

G

Н

L

 \mathbb{N}

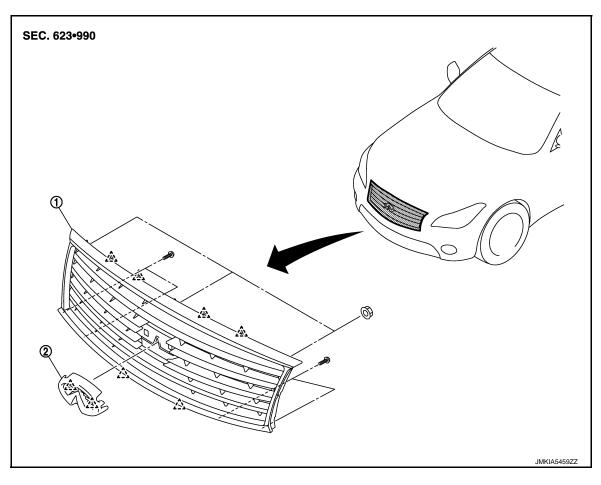
Ν

0

Ρ

FRONT GRILLE

Exploded View



Front grille
 Pawl

2. Front emblem

Removal and Installation

INFOID:0000000008140531

REMOVAL

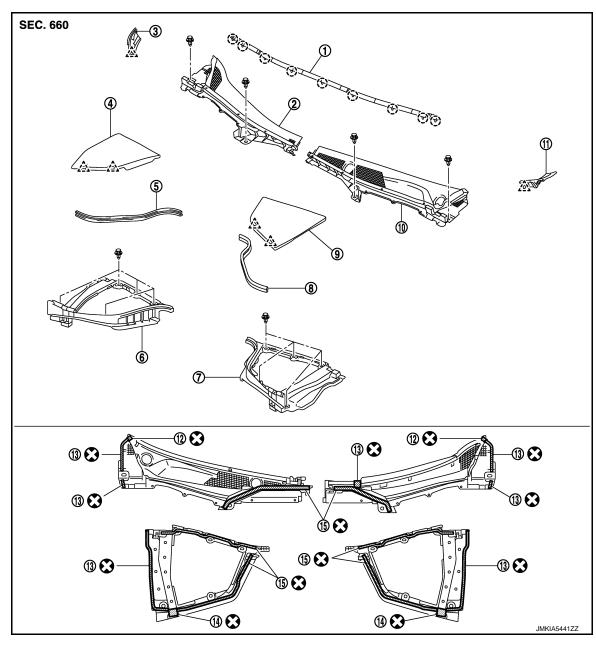
- 1. Remove front bumper fascia. Refer to EXT-14, "Removal and Installation".
- 2. Remove front grille backside fixing nuts and screws.
- 3. Pull front grille out toward, and then disengage pawls of fixing front grille vehicle front.
- 4. Remove front emblem after removing front grille.

INSTALLATION

Install in the reverse order of removal.

COWL TOP

Exploded View



- 1. Cowl top seal
- 4. Hoodledge cover lid RH
- 7. Hoodledge cover LH
- 10. Cowl top cover LH
- 13. EPT sealer [t: 5.0 mm (0.197 in)]
- () : Clip
- ______: Pawl
- Refer to GI-5. "Components" for symbols in the figure.

- 2. Cowl top cover
- 5. Cowl top cover seal RH
- 8. Cowl top cover seal LH
- 11. Front fender cover LH
- 14. EPT sealer [t: 15.0 mm (0.591 in)]
- 3. Front fender cover RH
- 6. Hoodledge cover RH
- 9. Hoodledge cover lid LH
- 12. EPT sealer [t: 10.0 mm (0.394 in)]
- 15. EPT sealer [t: 3.0 mm (0.118 in)]

Removal and Installation

REMOVAL

Revision: 2013 March EXT-21 2013 M Hybrid

В

Α

С

D

Е

F

G

Н

1

EXT

_

M

Ν

0

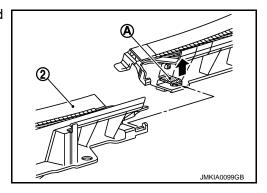
Р

INFOID:0000000008140533

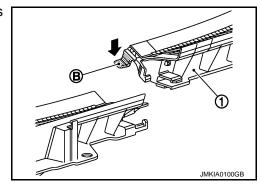
COWL TOP

< REMOVAL AND INSTALLATION >

- 1. Fully open hood assembly.
- 2. Remove front wiper arm (LH and RH). Refer to WW-46, "Removal and Installation".
- 3. Remove hoodledge cover lid (LH and RH).
- 4. Remove hoodledge cover (LH and RH) fixing clip and remove hoodledge covers.
- 5. Remove fixing clips with remover tool, and then remove cowl top seal.
- 6. Removal cowl top cover (LH and RH) fixing clip.
- 7. Plastic pawl (A) is pull up and cowl top cover LH (2) is removed ahead of vehicles.



8. Plastic pawl (B) is push down and cowl top cover LH (1) is removed ahead of vehicles.



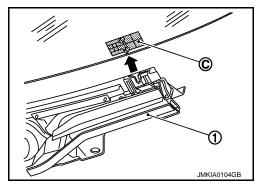
- 9. Remove the following parts after removing cowl top cover.
 - Front fender cover (LH and RH)
 - EPT sealer

INSTALLATION

Note the following items, and then install in the reverse order of removal.

CAUTION:

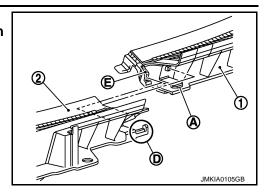
 Align concave of cowl top cover RH (1) to windshield glass pin (C) as shown in the figure when installing.



COWL TOP

< REMOVAL AND INSTALLATION >

- Slide the pawl while aligning with the concave part of (E).
- Engage the joint of plastic pawl of (A) with (D), and then assemble cowl top covers LH (1) and RH (2).



- After installing, perform adjustment of wiper arm. Refer to <u>WW-46, "Adjustment"</u>.
- Never exchange the back EPT sealer when reuse cowl top cover and hoodledge cover.
- Never wash the vehicle within 24 hours after installing so as to keep adhesive.

Α

В

С

D

Е

F

G

Н

J

EXT

L

M

Ν

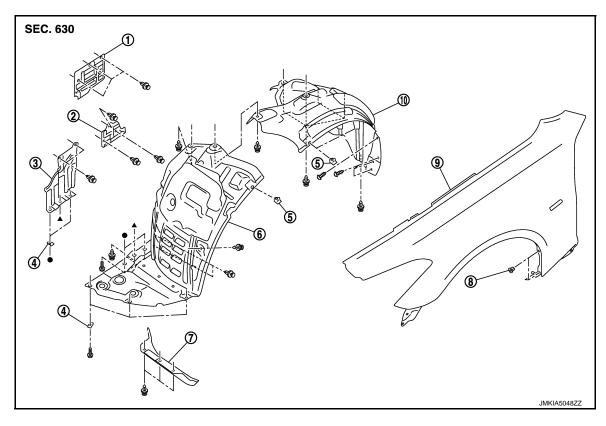
0

Р

FENDER PROTECTOR FENDER PROTECTOR

FENDER PROTECTOR: Exploded View

INFOID:0000000008140534



- 1. Splash guard (AWD models)
- 4. Spring nut
- 7. Air guide
- 10. Fender protector (rear)
- Splash guard
- 5. Fender clip
- 8. Grommet

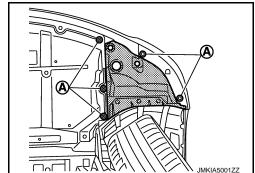
- 3. Under side cover
- 6. Fender protector (front)
- 9. Front fender

FENDER PROTECTOR: Removal and Installation

INFOID:0000000008140535

REMOVAL

- 1. Remove fender protector (rear) rear end fixing screw.
- 2. Remove fender protector (rear) fixing clips.
- 3. Remove fender clip from wheelhouse arches, and then remove fender protector (rear) from wheel house.
- 4. Remove bolts (A) of fender protector (front) located engine under cover and front bumper fascia.



- 5. Remove fender protector (front) fixing clips.
- 6. Remove fender clip from wheelhouse arches, and then remove fender protector (front) from wheel house.

FENDER PROTECTOR

< REMOVAL AND INSTALLATION >

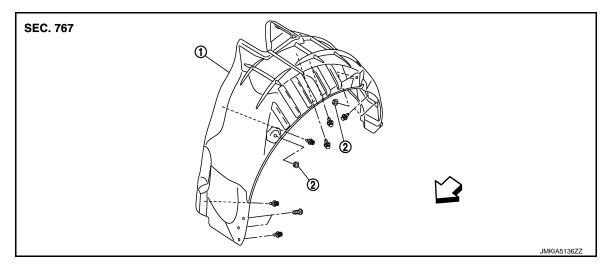
- 7. Remove the following parts after removing fender protector.
 - · Air guide
 - Fender clips

INSTALLATION

Install in the reverse order of removal.

REAR WHEEL HOUSE PROTECTOR

REAR WHEEL HOUSE PROTECTOR: Exploded View



1. Rear wheel house protector

2. Clip

REAR WHEEL HOUSE PROTECTOR: Removal and Installation

INFOID:0000000008140537

INFOID:0000000008140536

REMOVAL

- Remove rear wheel house protector front end fixing screw and clip.
- 2. Remove rear wheel house protector fixing clip from the wheel house.

INSTALLATION

Install in the reverse order of removal.

EXT

Α

В

D

Е

F

Н

M

Ν

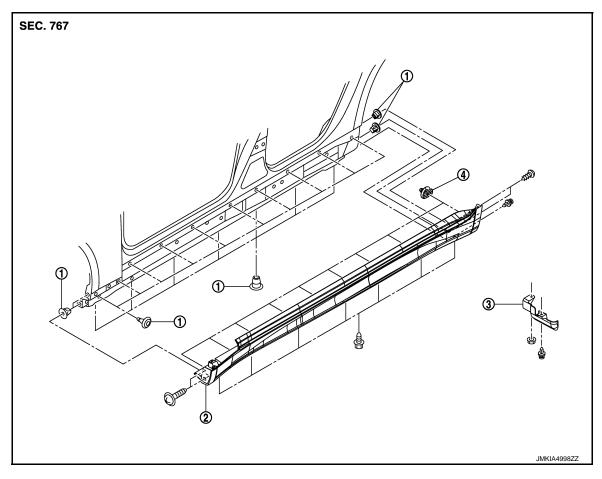
C

Р

Revision: 2013 March EXT-25 2013 M Hybrid

SILL COVER

Exploded View



1. Grommet

2. Sill cover

3. Wind deflector

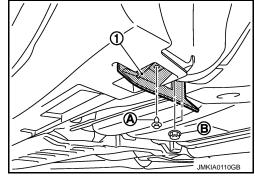
4. Clip

Removal and Installation

INFOID:0000000008140539

REMOVAL

1. Remove wind deflector (1) fixing clip (A) and nut (B), and then remove wind deflector.



- 2. Remove sill cover front end fixing screws.
- 3. Remove sill cover rear end fixing screws and clips.
- 4. Remove sill cover lower side fixing screw.
- 5. Fully open front door and rear door.

SILL COVER

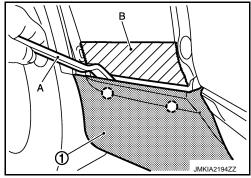
< REMOVAL AND INSTALLATION >

6. Remove clips from sill cover (1) back side with a remover tool (A).

CAUTION:

Apply protective tape (B) on the body to protect the painted surface from damage.

() : Clip



7. Remove sill cover form body side.

INSTALLATION

Note the following items, and then install in the reverse order of removal.

CAUTION:

When installing center mud guard, check that clips are securely fitted in body panel holes, and then press clips in.

Α

В

С

D

Е

F

G

Н

J

EXT

M

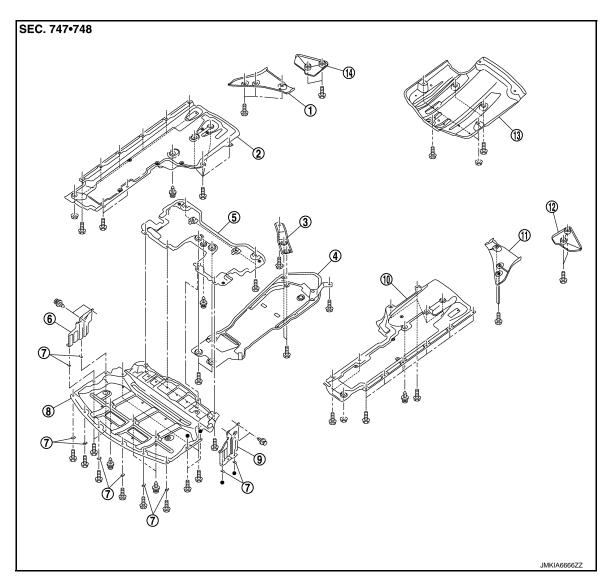
Ν

0

Р

FLOOR SIDE FAIRING

Exploded View



- 1. Rear under cover RH
- 4. Engine under cover rear
- 7. U nut
- 10. Floor under cover LH
- 13. Rear diffuser

- 2. Floor under cover RH
- Front under cover
- 8. Engine under cover
- 11. Rear under cover LH
- 14. Rear floor rear cover RH
- 3. Engine under cover rear backet

INFOID:0000000008140541

- 6. Front under side cover RH
- 9. Front under side cover LH
- 12. Rear floor rear cover LH

ENGINE UNDER COVER

ENGINE UNDER COVER: Removal and Installation

REMOVAL

- 1. Remove engine under cover mounting bolt and clip.
- 2. Remove engine under cover.

INSTALLATION

Install in the reverse order of removal.

FLOOR UNDER COVER

FLOOR SIDE FAIRING

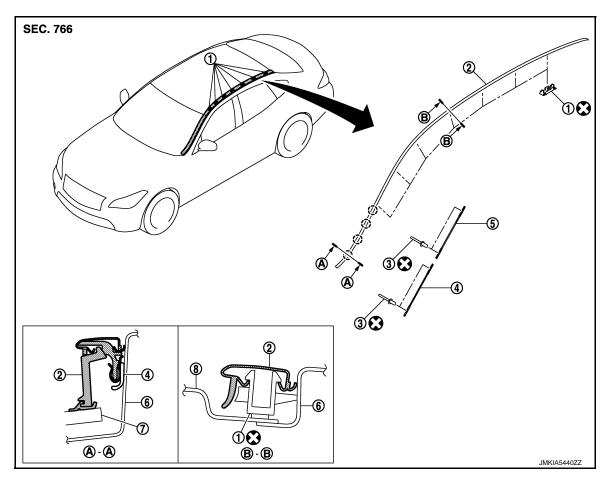
< REMOVAL AND INSTALLATION >

< REMOVAL AND INSTALLATION >	_
FLOOR UNDER COVER: Removal and Installation	542 A
REMOVAL 1. Remove floor under cover mounting bolt, nut and clip. 2. Remove floor under cover.	В
INSTALLATION Install in the reverse order of removal. FRONT UNDER COVER	С
FRONT UNDER COVER: Removal and Installation	543 D
REMOVAL 1. Remove engine under cover rear. Refer to EXT-28, "ENGINE UNDER COVER: Removal and Installation".	3- E
 Remove mounting bolts, nut and clip. Remove front under cover. INSTALLATION	F
Install in the reverse order of removal. REAR DIFFUSER	G
REAR DIFFUSER : Removal and Installation	544 -
REMOVAL Remove mounting bolts and clips, and then remove rear diffuser. INSTALLATION Install in the reverse order of removal. REAR UNDER COVER	I
REAR UNDER COVER : Removal and Installation	J 545
REMOVAL Remove mounting bolts, and then remove rear under cover. INSTALLATION	EXT
Install in the reverse order of removal. REAR FLOOR REAR COVER	L
REAR FLOOR REAR COVER : Removal and Installation	₅₄₆ M
REMOVAL Remove mounting bolts, and then remove rear floor rear cover. INSTALLATION	N
Install in the reverse order of removal.	0
	Р

Revision: 2013 March EXT-29 2013 M Hybrid

ROOF SIDE MOLDING

Exploded View



- 1. Roof side molding clip
- 4. Molding fastener (lower)
- 7. Front glass
- () : Clip

- 2. Roof side molding
- 5. Molding fastener (upper)
- 8. Roof panel

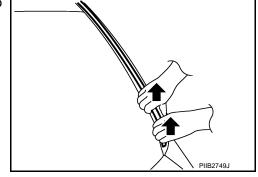
- 3. Rivet
- 6. Body side panel

Refer to GI-5, "Components" for symbols in the figure.

Removal and Installation

REMOVAL

- 1. Remove front fender cover (LH and RH). Refer to EXT-21, "Exploded View".
- Disengage clips while pinching molding from roof rear end to front end.



INFOID:0000000008140548

ROOF SIDE MOLDING

< REMOVAL AND INSTALLATION >

Install in the reverse order of removal.

REMOVAL AND INSTALLATION OF ROOF SIDE MOLDING CLIP

Removal

- 1. Remove roof side molding from vehicle.
- Heat adhesive tape interface using a dryer, and then peel roof side molding clips (body side) using long nose pliers.

CAUTION:

Be careful not to damage the body.

Installation

- Clean tape removed surface with a shop cloth soaked in white gasoline or IPA.
- Use two-part epoxy adhesive.

Adhesive : 3M-weld DP-100 or equivalent

Apply adhesive evenly to clip tape surface.

Thickness : Approximately 0.5 mm (0.020 in)

Position applied parts to the proper location, and then sufficiently press-fit until the adhesive protrudes to tape side.

Press-fit limit : 19.6 N × 2 seconds

Tape roof side molding clips after press fit, and temporarily hold it for specified time based on the follow-

5 to 10°C (41 to 50°F) : 1 hour or more

11 to 23°C (52 to 73°F) : 30 minutes or more 24°C or more (75°F or more) : 15 minutes or more

CAUTION:

- Use double-sided tape after hardening for roof side molding clips.
- Securely insert molding rear end cap onto roof rear end cutout (installation standard).
- When installing roof side molding of windshield glass portion, check that body side molding fastener is securely inserted and then press in.
- Never wash the vehicle within 24 hours so as to keep adhesive.

Α

В

D

Е

F

Н

EXT

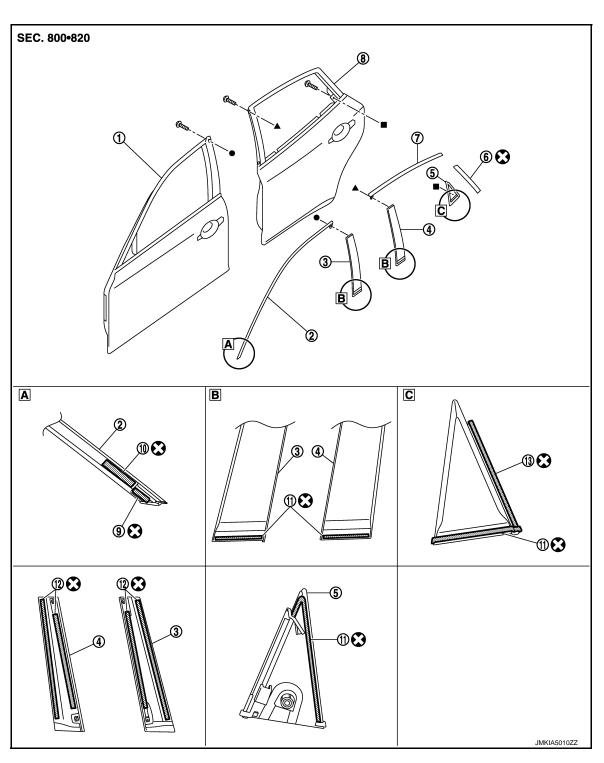
L

Ν

Р

EXT-31 Revision: 2013 March 2013 M Hybrid

Exploded View



- 1. Front door panel
- 4. Rear door sash cover
- 7. Rear door sash molding
- 10. Double-faced adhesive [t: 1.6mm (0.063 in)]
- 13. EPT sealer [t: 4.0 mm (0.157 in)]
- 2. Front door sash molding
- 5. Rear door corner outer cover
- 8. Rear door panel
- 11. EPT sealer [t: 3.0 mm (0.118 in)]
- 3. Front door sash cover
- 6. Rear door sash tape
- 9. EPT sealer [t: 5.0 mm (0.197 in)]
- 12. Double-faced adhesive tape [t: 0.8 mm (0.031 in)]

Refer to GI-5, "Components" for symbols in the figure.

< REMOVAL AND INSTALLATION >

Removal and Installation

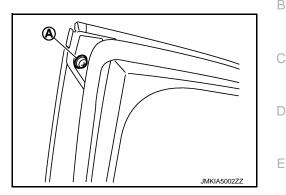
INFOID:0000000008140550

Α

FRONT DOOR SASH MOLDING

Removal

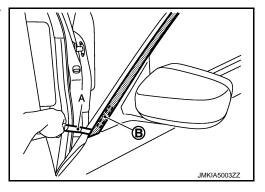
1. Remove front door sash molding fixing screw (A).



- 2. Release front door weather-strip and glass run rubber.
- 3. Insert a remover tool (A) between front door panel and front door sash molding, and then take off double-faced adhesive tape (B) with cutter knife.

CAUTION:

Never lift front door sash molding with excessive force.



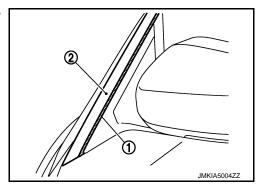
Remove front door sash molding connection between door panel and molding from glass run side, using a remover tool.

Installation

Note the following items, and then install in the reverse order of removal.

CAUTION:

· Check that front door sash molding (2) dose not fold back outside mirror gasket (1) during installation.



- Replace double-faced adhesive tape on back of molding with a new tape if front door sash molding is reused.
- Remove double-faced adhesive tape remaining on body and back of molding using double-faced adhesive tape remover when removing front door sash molding.
- To secure contact, do not wash vehicle within 24 hours after installation.

Removal

Remove rear door weather-strip.

Install after cleaning adhesive parts of door side and back of front door sash molding.

REAR DOOR SASH MOLDING

Revision: 2013 March

EXT-33 2013 M Hybrid **EXT**

Н

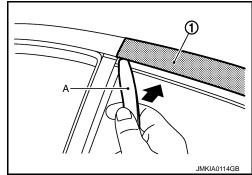
M

Ν

< REMOVAL AND INSTALLATION >

- Release roof portion of rear door glass run.
- 3. Remove rear door sash molding (1) connection between door panel and molding from glass run side, using a remover tool (A). CAUTION:

Never use a material for remover tool which could damage door panel.



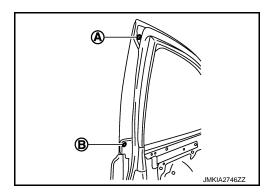
Installation

Install in the reverse order of removal.

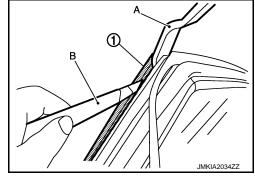
FRONT DOOR SASH COVER

Removal

1. Remove front door sash cover mounting screw (A) and clip (B).



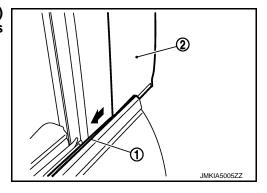
- Insert a remover tool (A) between front door sash cover (1) and door panel, cut double-sided tape using a cutter (B) while lifting front door sash cover, and remove front door sash cover.
 CAUTION:
 - Use a remover tool which is made of a material that does not damage door panel.
 - Never lift front door sash cover with excessive force.



Installation

Note the following items, and install in the reverse order of removal. **CAUTION:**

 When installing, slide and install front door sash cover (2) from door rear side, so that front door outside molding (1) is not deformed.



Replace double-faced adhesive tape on back of front door sash cover with a new double-faced adhesive tape if front door sash cover is reused.

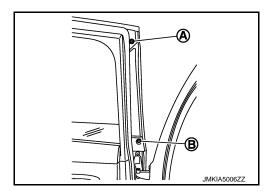
< REMOVAL AND INSTALLATION >

- Replace EPT sealer of front door sash cover with a new EPT sealer if front door sash cover is reused.
- Remove double-faced adhesive tape remaining on body and back of front door sash cover using double-faced adhesive tape remover when removing front door sash molding.
- Install after cleaning adhesive parts of door side and back of front door sash cover.
- To secure contact, do not wash vehicle within 24 hours after installation.

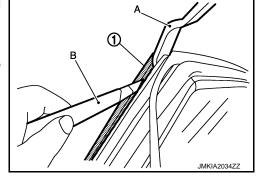
REAR DOOR SASH COVER

Removal

1. Remove rear door sash cover mounting screw (A) and clip (B).



- Insert a remover tool (A) between rear door sash cover (1) and door panel, cut double-sided tape using a cutter (B) while lifting rear door sash cover, and remove rear door sash cover.
 - CAUTION:
 - Never use an item as a remover tool that could damage door panel.
 - Never lift rear door sash cover with excessive force.

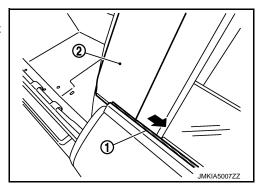


Installation

Note the following items, and install in the reverse order of removal.

CAUTION:

 When installing, slide and install rear door sash cover (2) from door front, so that rear door outside molding (1) is not deformed.



- Replace double-faced adhesive tape on back of rear door sash cover with a new double-faced adhesive tape if rear door sash cover is reused.
- Replace EPT sealer of rear door sash cover with a new EPT sealer if rear door sash cover is reused.
- Remove double-faced adhesive tape remaining on body and back of rear door sash cover using double-faced adhesive tape remover when removing rear door sash cover.
- Install after cleaning adhesive parts of door side and back of rear door sash cover.
- To secure contact, do not wash vehicle within 24 hours after installation.

REAR DOOR CORNER COVER

Removal

1. Remove rear door finisher.

EXT

Α

В

Е

F

Н

L

M

Ν

Revision: 2013 March EXT-35 2013 M Hybrid

< REMOVAL AND INSTALLATION >

- 2. Remove rear door sash inner cover. Refer to INT-30, "REAR DOOR SASH INNER COVER: Removal and Installation".
- 3. Remove mounting bolts, and then remove the rear door corner outer cover.

Installation

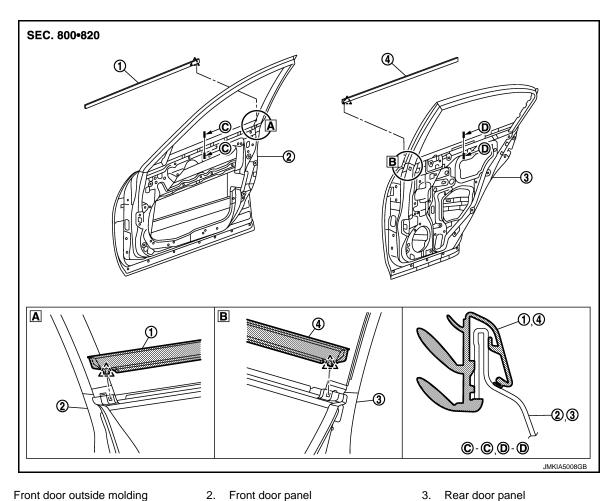
Note the following items, and then install in the reverse order of removal.

CAUTION:

- Replace EPT sealer of rear door sash cover with a new EPT sealer if rear door corner outer cover is reused.
- Install after cleaning adhesive parts of door side and back of rear door corner outer cover.
- To secure contact, do not wash vehicle within 24 hours after installation.

DOOR OUTSIDE MOLDING

Exploded View INFOID:0000000008140551



- Front door outside molding
- Rear door outside molding

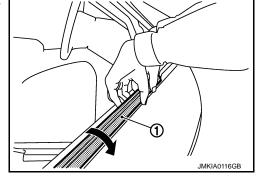
: Pawl

Removal and Installation

REMOVAL

FRONT DOOR OUTSIDE MOLDING

- 1. Fully open front door glass.
- Remove front door finisher. Refer to INT-26, "FRONT DOOR FINISHER: Removal and Installation". 2.
- Twists and pull up to upper side, and then remove front door outside molding (1).



EXT

Α

В

D

Е

INFOID:0000000008140552

Ν

M

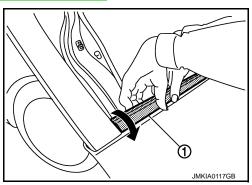
REAR DOOR OUTSIDE MOLDING

EXT-37 Revision: 2013 March 2013 M Hybrid

DOOR OUTSIDE MOLDING

< REMOVAL AND INSTALLATION >

- 1. Fully open rear door glass.
- 2. Remove rear door finisher. Refer to INT-28, "REAR DOOR FINISHER: Removal and Installation".
- 3. Remove rear door sash inner cover. Refer to INT-30, "REAR DOOR SASH INNER COVER: Removal and <a href="Installation".
- 4. Remove rear door corner outer cover. Refer to EXT-33, "Removal and Installation".
- 5. Twists and pull up to upper side, and then remove rear door outside molding (1).

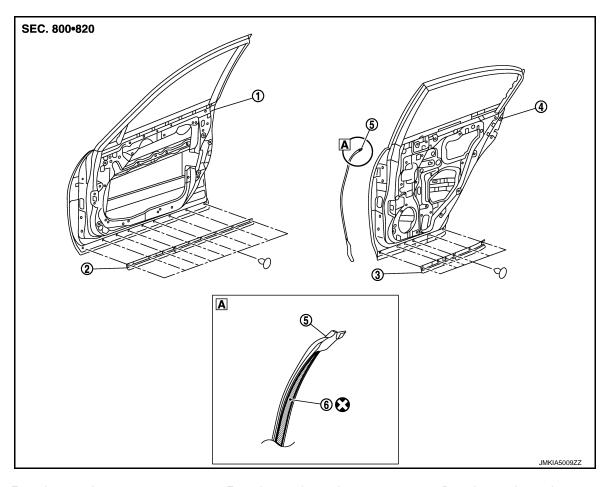


INSTALLATION

Install in the reverse order of removal.

DOOR PARTING SEAL

Exploded View



- Front door panel
- 4. Rear door panel

- 2. Front door parting seal
- 5. Rear door parting seal (front)
- Rear door parting seal
- Double-faced adhesive tape[t: 0.8 mm (0.031 in)]

Refer to GI-5. "Components" for symbols in the figure.

Removal and Installation

FRONT DOOR PARTING SEAL

Removal

- Fully open front door.
- 2. Remove front door parting seal mounting clips.

CAUTION:

- . Disengage the clips slowly and carefully.
- Never pull the front door parting seal strongly.
- 3. Remove front door parting seal.

Installation

Note the following items, and then install in the reverse order or removal.

CAUTION:

When installing, visually check the front door parting seal and the clips, then replace them with new parts if they are damaged.

REAR DOOR PARTING SEAL

Removal

Revision: 2013 March EXT-39 2013 M Hybrid

EXT

Α

В

D

INFOID:0000000008140554

Ν

0

Р

DOOR PARTING SEAL

< REMOVAL AND INSTALLATION >

- 1. Fully open rear door.
- 2. Remove rear door parting seal mounting clips.

CAUTION:

- Disengage the clips slowly and carefully.
- Never pull the front door parting seal strongly.
- 3. Remove rear door parting seal.

Installation

Note the following items, and then install in the reverse order or removal.

CAUTION:

When installing, visually check the rear door parting seal and the clips, then replace them with new parts if they are damaged.

REAR DOOR PARTING SEAL (FRONT)

Removal

- 1. Fully open front door.
- 2. Pull back rear door parting seal (front).

CAUTION:

Never bend the rear door parting seal (front) strongly.

3. Remove rear door parting seal (front).

Installation

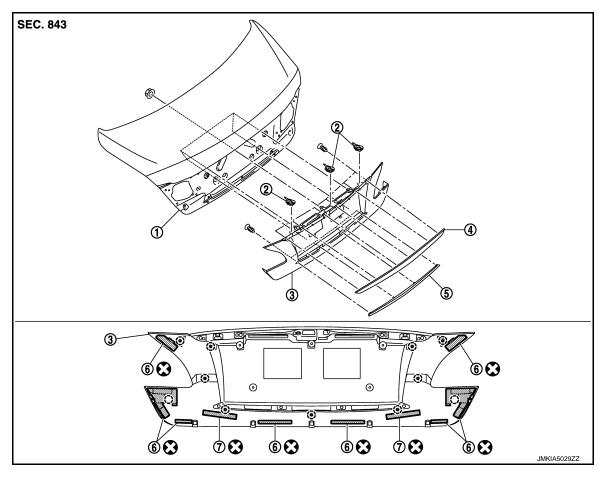
Note the following items, and then install in the reverse order or removal.

CAUTION:

- When installing, visually check the door parting seal (front) and the clips, then replace them with new parts if they are damaged.
- Replace double-faced adhesive tape with a new one, if the rear door parting seal (front) is reused.
- Remove double-faced adhesive tape remaining on body and back of rear door parting seal (front) with a double-faced adhesive tape remover, after removing rear door parting seal (front).
- Never wash the vehicle within 24 hours after installing so as to keep adhesive.

TRUNK LID FINISHER

Exploded View



1. Trunk lid panel

- 2. Clip
- 4. Trunk lid finisher upper molding
- Trunk lid finisher lower molding
- 3. Trunk lid finisher
- Double-sided tape [t: 0.8 mm (0.031 in)]

- 7. EPT sealer [t: 15.0 mm (0.591 in)]
- () : Clip

Refer to GI-5, "Components" for symbols in the figure.

Removal and Installation

REMOVAL

- 1. Remove trunk lid inner finisher. Refer to INT-54, "Removal and Installation".
- Remove trunk lid finisher mounting nuts.
- 3. Insert a remover tool between trunk lid panel and trunk lid finisher, and then take off double-faced adhesive tape with cutter knife.
- 4. Remove fixing clips, and then remove trunk lid finisher.
- 5. Remove trunk lid finisher upper molding fixing screws, and then remove trunk lid finisher upper molding from trunk lid finisher.
- Remove trunk lid finisher lower molding fixing screws, and then remove trunk lid finisher lower molding from trunk lid finisher.

INSTALLATION

Install in the reverse order of removal.

CAUTION:

Revision: 2013 March EXT-41 2013 M Hybrid

EXT

Α

В

D

Е

F

Н

M

INFOID:0000000008140556

Ν

0

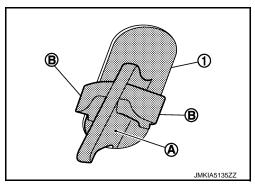
D

Р

TRUNK LID FINISHER

< REMOVAL AND INSTALLATION >

- Replace double-faced adhesive tape on back of trunk lid finisher with a new tape if trunk lid finisher is reused.
- When installing trunk lid finisher, check that pawls (B) of clips (A) are securely fitted in trunk lid panel hole (1) on body, and then press clips in.



- Install after cleaning adhesive parts of door side and back of rear door sash cover.
- To secure contact, never wash vehicle within 24 hours after installation.